

**ABSTRACT**

A system includes a central server in communication with public agencies through a private network and with local service-providers through a public network. The central server executes a profiling module configured to exchange standardized information with a local service-provider over the public network and with a public agency over the private network; an invoicing module in communication with the profiling module, the invoicing module being configured to process claims submitted by the local service-providers; a compliance module in communication with the profiling module, the compliance module being configured to monitor compliance with contracts between the local service-providers and the public agencies; a demand module in communication with the profiling module for forecasting demand for services; and a procurement module in communication with the profiling module for entering into contracts with the local service-providers..